

Steven J. Maglio

Objective

To work in a position that will utilize my computer-related skills to solve problems and increase the efficiency of my employer through the implementation of technology.

Experience

May-Aug 2005 Cormark, Inc. Des Plaines, IL

- I worked as desktop support with the responsibilities of diagnosing and repairing any and all desktop related problems on Macs and PCs.
- I was also responsible for printers, fax machines, and copiers/scanners.

Education

2005—2007 Northern Illinois University DeKalb, IL

- Graduated in December 2007 with Master of Science in Geology.

2001—2005 Northern Illinois University DeKalb, IL

- Graduated in May 2005 with Bachelor of Science in Geology.

Skills

- Excellent skills with computer hardware. Ability to construct a computer from parts and install operating systems to get “blank” systems to usable condition for an end user.
- Knowledge of current PC (and some Mac) technology and ability to troubleshoot and fix problems independently.
- Advanced experience with Windows (95, 98/se, ME, 2000, XP), MS Office.
- Knowledge of, but minimal experience with Unix/Linux-based systems.
- Experience with small-to-medium sized networks and web-based router (wireless and wired) management.